



Mortgage Inquiry / Error Resolution Form

Borrower Name: _____

Property Address: _____

Mortgage Account #: _____ Daytime Phone #: _____

Please check the area(s) in which you believe the inquiry / dispute pertains to:

- Principal
- Property Taxes
- Credit Reporting
- Insurance – Flood
- Forced-placed Insurance
- Interest
- Escrow Account Analysis
- Insurance – Homeowner
- Insurance – Mortgage
- Other _____

Please provide as much detail pertaining to the inquiry and/or dispute: *(use back of form if needed)*

Mail this form along with any supporting documents to:

FirstLight Federal Credit Union
 Attn: Mortgage Servicing Dept. – Dispute & Inquiry
 P.O. Box 4318
 El Paso, TX 79914

Signature

Date